

Contact List/Primary Responsibilities (As of November 1, 2011)

Brenda Lakeman Director

Faith Rentz Mary Thuresson

Deputy Director Administrative Specialist

Address: SLC: D620

Duncan Center Website: www.ben.omb.delaware.gov

500 W. Loockerman Street, Suite 320

**Dover, DE 19904** 

Telephone: (302) 739-8331 or 1-800-489-8933

Facsimile: (302) 739-8339

**Receptionists** Janice Crawford/Marti Evans

(CMS Demands to the attention of: Janice Crawford)

Benefits Administration Primary Responsibilities

Leslie Ramsey Disability Insurance Program (DIP) Administration

Minnesota Life GUL Program HIPAA Privacy/Security

Durae Johann Return To Work Coordinator -Disability Insurance Program

Dianna Stotler Vision Plan Administrator

Training/Communications

Annual Benefits Open Enrollment, eBenefits

Benefits Surveys

Ann Skeans Group Health Plan Administration



Benefits and Insurance Administration - Benefits

500 W. Loockerman Street, Suite 320 • Dover, DE 19904 Phone (302) 739-8331 Fax (302) 739-8339 www.ben.omb.delaware.gov Larry Frank Customer Service – Health, Dental and Prescription

Dental Administration

Flexible Spending Account Administration Pre-Tax Commuter Benefit Administration Employee Assistance Program (EAP)

Lois Houston Customer Service – Health, Dental and Prescription

Prescription Plan Administration

Medicare Part D Policy

Laurene Eheman RFP and Contract Coordinator

**FOIA** 

Theresa Strawder Statewide Wellness Administrator

Dela*WELL* 

Aaron Schrader Health Promotions

DelaWELL University

Benefits Accounting Unit Primary Responsibilities

Colleen Kondelis COBRA Administration

Vision Eligibility and Enrollments Vision Refunds and Adjustments

Vision Reconciliation

Mary (Fran) Nichols Dental and Blood Bank Eligibility and Enrollments

Dental and Blood Bank Reconciliation Dental Refunds and Adjustments

Tina Shulties Health Eligibility and Enrollments

Health Refunds and Adjustments

Health Reconciliation

Jeanne Camper Spousal COB

Adult Child Dependent COB

<u>Contact for Non-Payroll Groups</u> Gail Hudson at Financial Operations, OMB

Telephone: (302) 672-5232

**COBRA Questions** Ceridian Benefits Services

Customer Service 1-800-877-7994